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**Registered Managers Peer Support Network**

**Nottingham West**

**Held on:** Thursday 26th January 2017

**Time**: 13:45 – 16:15 hrs

**At:** Queenswood Care Home, Cliffgrove Avenue

Nottingham NG9 4DP

**Attendees:**

Mark Ellerby (Chair) Meadow Lodge

Margaret Teece Meadow Lodge

Ros Heath Landermeads

Mandy Wilkinson Rylands

Debbie Andrews Rylands

Halima Wilson Optimum Workforce Leadership

Kate Wilson Melbourne House

Another attendee on the list?

**Fire Service presentation**

The Fire Service gave a talk on fire prevention, referral process and visits. They will send information to us by email. Key points were:

* The Fire Service use the CHARLIE criteria to undertake Safe and Well Checks.
* Try not to use emollient creams with paraffin in it as it is a fire risk. Aveeno is a good cream to use.
* Use fire retardant bedding.
* Change bedding, towels and nightclothes frequently
* Use energy saving bulbs
* Keep ignition sources such as phones, lamps etc. away from person and bedding
* Make staff aware of good fire safety practices
* Put good procedures in place
* Care homes to question GPs decisions about the creams that they are prescribing.

Contact [www.notts-fire.gov.uk](http://www.notts-fire.gov.uk) to make a referral or to get more information.

**Skills for Care Resources**

As gave an update of S4C work and resources

* There will be a practical roadshow showcasing Skills for Care resources in East and West Midlands on 30th March 2017
* Use of digital resources in the social care sector project

Workforce Development Fund

* WDF monies will be available for 2017/18.
* Qualifications are being restructured making them job ready
* Apprenticeship levy
* Innovation fund info available post April 2017

Recruitment and Retention

* Personal Assistants
* Rotational roles
* New standards and qualifications e.g. level 4 mgt
* New areas to be looked at are: safeguarding, tissue viability and financial abuse

Care Certificate

* AA reminded providers that the CC was for staff new to health and social care
* It might be a good idea to put returning staff through elements they’ve not done before e.g. basic life support
* Check that your current staff are competent
* Pre employment training is an issue – AS will look into this and recommended that people talk to their local job centres.
* New College Nottingham course – HW to send the information about the new holistic worker course to care providers.

**Admissions to and discharge from hospitals**

Points raised include:

* When are discharges happening? What does “as soon as” referral is made mean? Are hospitals slow at doing the assessments?
* Service users ready to leave hospital but then not allowed to leave
* People coming back in the middle of the night is an issue for care providers.
* The scripted information that the 111 phone service follows does not take into account what the care providers are saying
* Out of hours service
* What is the protocols that hospitals discharge team or social workers use?
* There are plenty of vacancies in homes why are people not being discharged to them?
* Social work teams build up relationships with certain care homes and then only contact them when they are looking for a bed
* No transport system in place for people – transport is a big issue
* Wheelchairs not available. People being discharged on stretchers only - even when not necessary!!!!!!!
* Medication problems are occurring e.g. service users not being sent back with their medication or medication dropped off later.
* There are different practices in the care homes – it might be a good idea to check who these homes are and try to reduce their inappropriate admissions?

**Optimum Opportunities for the Employers to engage**

* Phil’s update here.
* The flyer for the 15th March conference is attached.
* Update on WDF here.

**Learning through Sharing**

MW talked about the PEACH project and encouraged other care homes to take part.

**AOB**

* Rylands can provide a venue for meetings
* MW talked about the changes to DOLs
* Safeguarding may be a good topic for the March conference?
* Tissue viability nursing days to be sent to providers in the South.