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**Registered Managers Peer Support Network**

**City**

**Held on:** 2nd February 2017

**Time**: 9.30 – 11.00

**At:** County Hall, West Bridgford, Nottingham, NG2 7QP

**Attendees:**

Agnieszka Slominska (Chair) Carers Trust

Olivia England 541 Arnold Rd

Samantha Austin Aslockton Hall

Lisa Thwaites Aslockton Hall

Andrene Lewis Longwe Break Barriers

Samantha Woolley Forever Independent

Tracey Pennock Jubilee Court

Michelle Forbes Mears Homecare

Craig Manning Mears Homecare

Donna Payne Nottinghamshire Hospice

Janet Parry Seeley Hirst House

Julie Ward- Daft Seeley Hirst House

Amanda Harper Sun Care Homes

Michelle Monico The Grange Nursing Home

Mercy Cofie Cudjoe Alexandra Lodge

Halima Wilson Optimum Workforce Leadership

Dorothy Lees Optimum Workforce Leadership

**Fire Service presentation**

Adrian from the Fire Service gave a talk on fire prevention, referral process and visits. They will send information to us by email. Key points were:

* The Fire Service use the CHARLIE criteria to undertake Safe and Well Checks.
* Try not to use emollient creams with paraffin in it as it is a fire risk. Aveeno is a good cream to use.
* Use fire retardant bedding.
* Change bedding, towels and nightclothes frequently
* Use energy saving bulbs
* Keep ignition sources such as phones, lamps etc. away from person and bedding
* Make staff aware of good fire safety practices
* Put good procedures in place
* Care homes to question GPs decisions about the creams that they are prescribing.

Contact [www.notts-fire.gov.uk](http://www.notts-fire.gov.uk) to make a referral or to get more information.

**Skills for Care Resources**

HW gave an update of S4C work and resources

* There will be a practical roadshow showcasing Skills for Care resources in East and West Midlands on 30th March 2017
* Use of digital resources in the social care sector project

Workforce Development Fund

* WDF monies will be available for 2017/18.
* Qualifications are being restructured making them job ready
* Apprenticeship levy
* Innovation fund info available post April 2017

Recruitment and Retention

* Personal Assistants
* Rotational roles
* New standards and qualifications e.g. level 4 mgt
* New areas to be looked at are: safeguarding, tissue viability and financial abuse

Care Certificate

* AA reminded providers that the CC was for staff new to health and social care
* It might be a good idea to put returning staff through elements they’ve not done before e.g. basic life support
* Check that your current staff are competent
* Pre-employment training is an issue – AS will look into this and recommended that people talk to their local job centres.
* New College Nottingham course – HW to send the information about the new holistic worker course to care providers.

**Admissions to and discharge from hospitals**

Points raised include:

* When are discharges happening? What does “as soon as” referral is made mean? Are hospitals slow at doing the assessments?
* Service users ready to leave hospital but then not allowed to leave
* People coming back in the middle of the night is an issue for care providers.
* The scripted information that the 111 phone service follows does not take into account what the care providers are saying
* Out of hours service
* What is the protocols that hospitals discharge team or social workers use?
* There are plenty of vacancies in homes why are people not being discharged to them?
* One homecare provider stated that when client is admitted to hospital they will keep the call open and that member of staff will visit them in hospital to make sure they are well and help feed them if necessary and help them get dressed.
* Social work teams build up relationships with certain care homes and then only contact them when they are looking for a bed
* No transport system in place for people – transport is a big issue
* Wheelchairs not available. People being discharged on stretchers only - even when not necessary!!!!!!!
* Medication problems are occurring e.g. service users not being sent back with their medication or medication dropped off later.
* There are different practices in the care homes – it might be a good idea to check who these homes are and try to reduce their inappropriate admissions?

**Optimum Opportunities for the Employers to engage**

* HW provided information on how to engage with the different nursing projects:
	+ Post-graduate qualification for nurses already working in social care
	+ CPD training for qualified nurses working in social care
	+ Opportunities for care workers to develop their healthcare skills:
	+ Nursing Associate programme – for nursing homes only
	+ Foundation Degree, Higher Apprenticeship – for all care workers supported by their employer - contact istraining@nottscc.gov.uk for more information.
* The Optimum Annual Conference taking place on 15th March conference – contact istraining@nottscc.gov.uk for more information.
* Update on WDF here.
* DL encouraged employers to claim for qualifications achieved by employees through the Workforce Development Fund. She reported that there were still funds in excess of £40k to be claimed before the end of March.

**ACCTV offer**

Suzy Parker gave a brief overview of how ACCTV works and their latest offer for providers in Nottinghamshire.