

# Are you concerned about a resident?

\* Complete CARES Escalation record (if appropriate) check management plan.

Community Nursing 01623 781891	Community Team 01623 781891	Dementia Outreach 01623 403278	GP	999
24 hours	Mon - Fri 9am - 5pm Referrals can be made 24 hours	Mon - Fri 9am - 5pm	check surgery opening hours	24 hours

If not available for advice please contact NHS 111 and press 9\*6

Residential residents District Nurse Urgent nursing problems that cannot wait until next planned visit including:				
<ul style="list-style-type: none"> <li>wound care</li> <li>catheter issues</li> <li>palliative care.</li> </ul>	<ul style="list-style-type: none"> <li>Respiratory Nurse</li> <li>Heart Failure Nurse</li> <li>Diabetes Nurse</li> <li>Occupational Therapist</li> <li>Physiotherapist</li> <li>Continence Specialist</li> <li>Mental Health Nurse</li> <li>Community Matron</li> <li>Falls Team</li> </ul>	<p>For those residents with a diagnosis of dementia. Offer support with:</p> <ul style="list-style-type: none"> <li>behavioural problems</li> <li>low mood</li> <li>support with care planning</li> <li>review and monitor psychiatric medications.</li> </ul>	<ul style="list-style-type: none"> <li>Functional or mental deterioration</li> <li>Worsening long term condition</li> <li>Diarrhoea and vomiting</li> <li>Uncontrolled pain</li> <li>Medication reviews</li> <li>Ongoing medical issues</li> <li>End of life</li> <li>Sudden deterioration</li> <li>New onset of illness</li> </ul>	<p><b>LIFE THREATENING EMERGENCIES</b></p> <ul style="list-style-type: none"> <li>Sepsis</li> <li>Chest pain</li> <li>Choking</li> <li>Fitting (new or pro-longed)</li> <li>Severe breathing problems</li> <li>Stroke</li> <li>Unconscious</li> <li>Severe loss of blood</li> <li>Diabetic emergency</li> <li>Head injury – on anticoagulation medication</li> <li>Severe allergic reaction</li> <li>Fall - limb deformity</li> </ul>

supported by